

How to Update LLumin's CMMS+ Software

Updating your LLumin CMMS+ software is fast and easy. Before starting the process, be sure to notify all users in advance to avoid any disruptions. LLumin has built-in failure recovery, so if any issues arise during the update, the system will automatically roll back to the previous version.

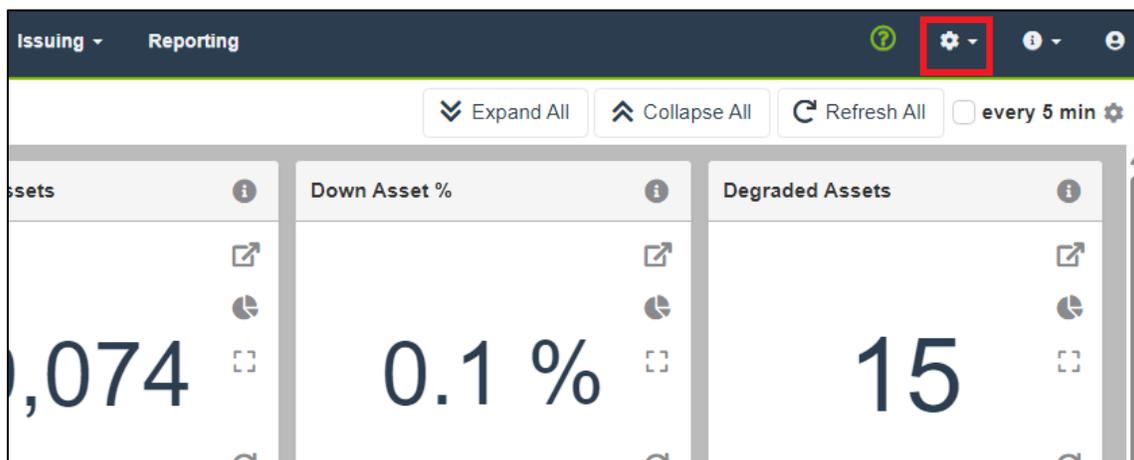
Who can update the software?

Only users with *Update Instance* permissions can perform the steps below.

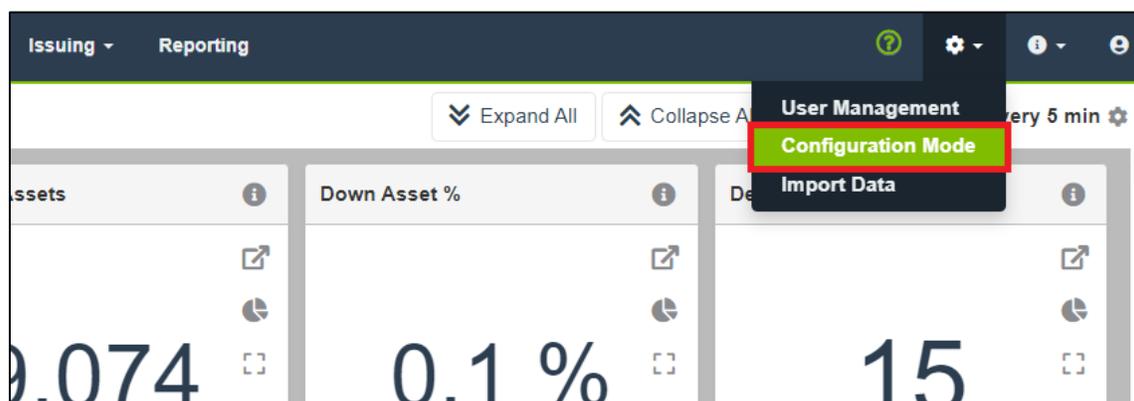
Instructions

To update your software, follow these steps:

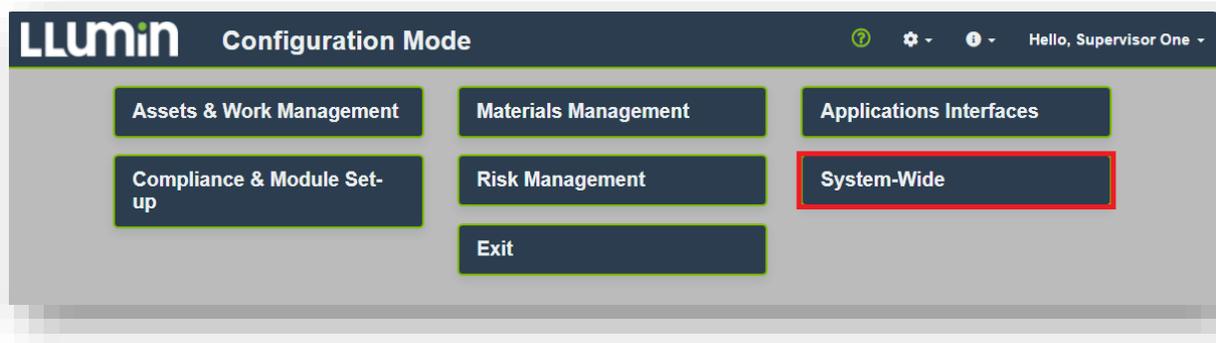
1. Click the gear in the upper right corner.



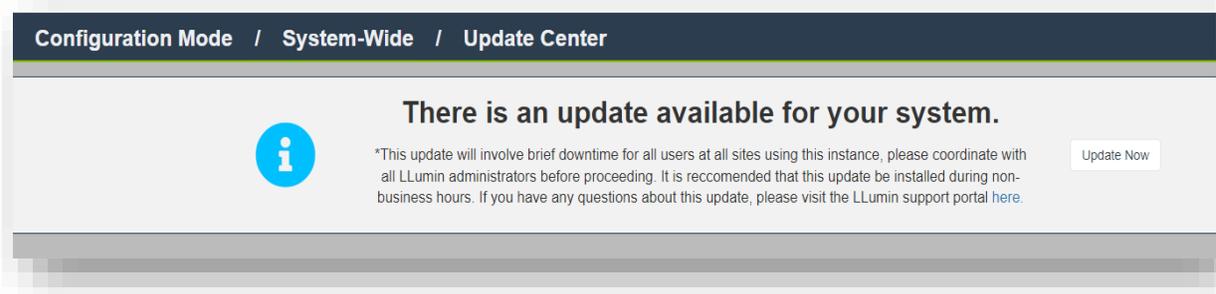
2. Select **Configuration Mode** from the dropdown menu.



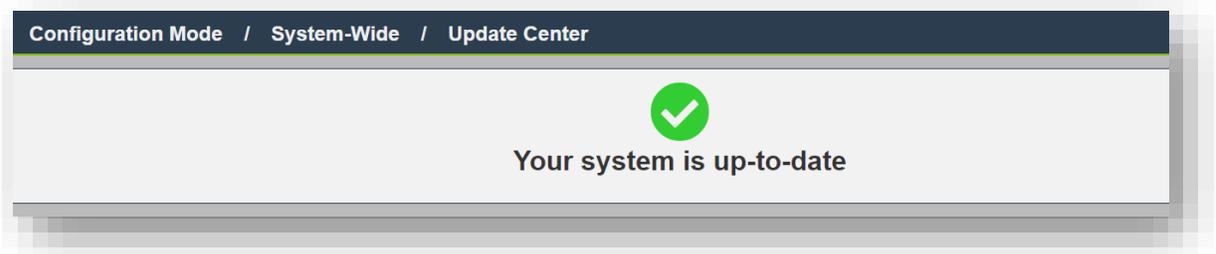
3. Navigate to **System-Wide > Update Center**.



4. Click on the **Update Now** button to start the update process.



5. The LLumin Agent will start by downloading the latest release and backing up all relevant files and database tables. This stage typically takes last 5-10 minutes.
6. Once the backups are complete, the application will be temporarily unavailable for 3-5 minutes. The entire update process usually takes 10-15 minutes, depending on download speeds.
7. After 10-15 minutes, reload the page to confirm the update is complete.
8. A notification banner should appear, indicating the system was successfully updated.
9. If your system is up to date, you'll see the screen below.



If you experience any issues or have questions during the update, please contact our support team at support@lumin.zendesk.com.