

## How to Clear Cache & Cookies

### Overview

Cookies are files created when you visit sites. They make your online experience easier by saving browsing data. The cache remembers parts of pages, to help them open faster during your next visit.

### Browser: Chrome

- Open Chrome
- At the top right, click More (3 vertical dots in the upper right, just under the 'X' )
- Click More tools Clear browsing data
- At the top, choose a time range. To delete everything, select All time
- Next to "Cookies and other site data" and "Cached images and files," check the boxes
- Click Clear data

### Browser: Internet Explorer 11 and 10

- In Internet Explorer, select the **Tools** button, point to **Safety**, and then select **Delete browsing history**
- Choose the types of data or files you want to remove from your PC, and then select **Delete**

### Browser: Microsoft Edge

- Open Microsoft Edge Browser and click on the **Hub icon**(three horizontal lines at top bar) and then click History Icon
- Now click "**Clear all history**"
- Now select "Cookies and saved website data" and "Cached data and files" and click **Clear**
- You will see the All Clear! message

### Browser: Firefox

- Click the menu button and choose Options.
- Select the Privacy & Security panel.
- In the **Cookies and Site Data** section, click Clear Data....
- Remove the check mark in front of Cookies and Site Data.
  - For more information about managing site data, see [Manage local site storage settings](#).
- With Cached Web Content check marked, click the Clear button.
- Close the about:preferences Any changes you've made will automatically be saved.