

How to Update LLumin's CMMS+ Software

Updating LLumin CMMS+ is a quick process. Before you begin, notify all users to avoid interruptions. The LLumin Agent includes built-in failure recovery. If an issue occurs during the update, the system automatically rolls back to the previous version.

Who can update the software?

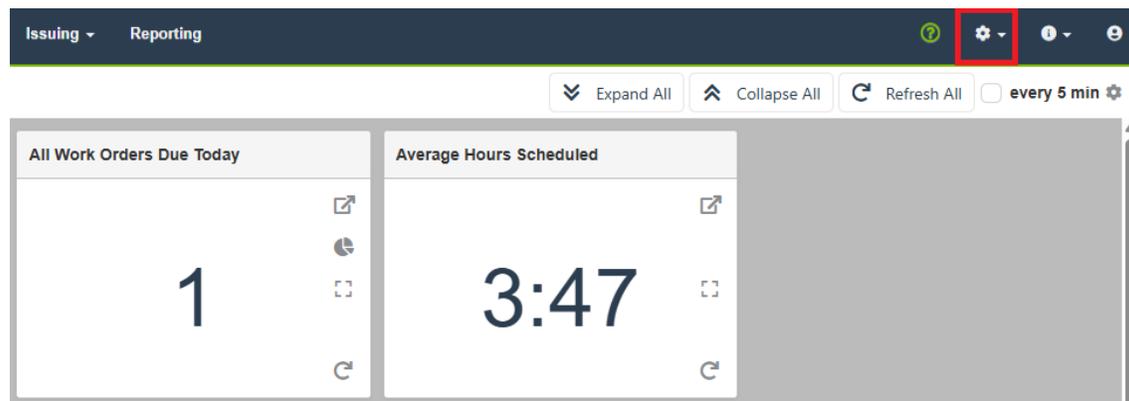
Only users with **Update Instance** permissions can perform the steps below.

Before you begin

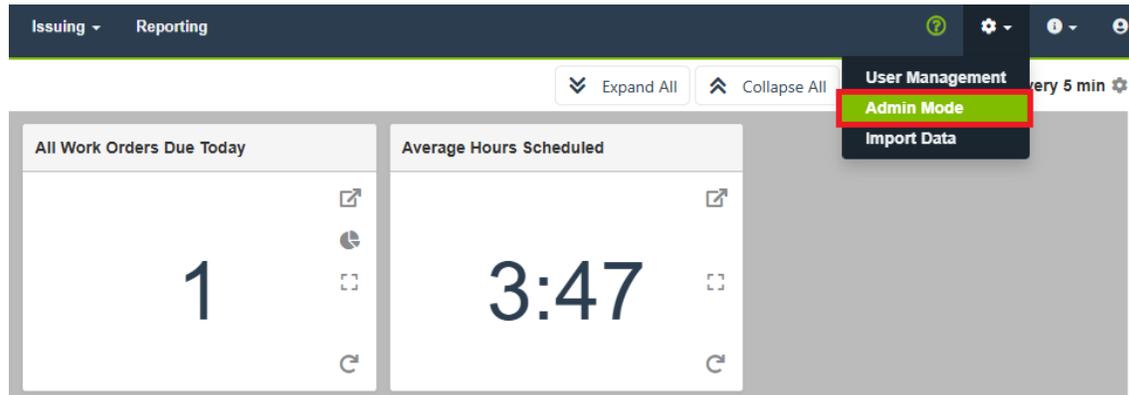
- You must have the appropriate security permission to view and access the Update Center.
- The **LLumin Agent** must be running and connected to the internet.
- An update must be available. If no update is available, the system will display a message indicating it is up to date instead of showing the update option.

Instructions

1. Click the **gear** in the upper-right corner.



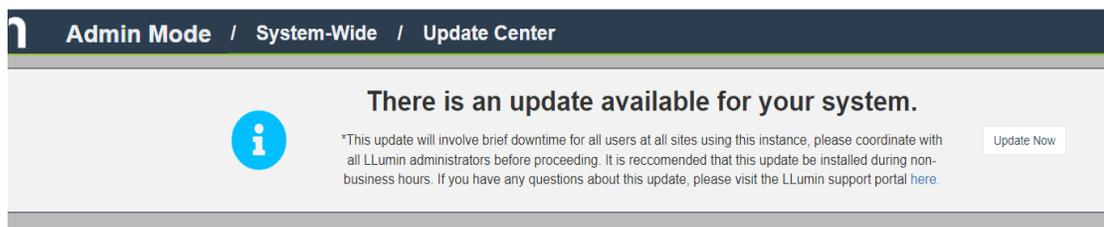
2. Select **Admin Mode**.



3. Navigate to **System-Wide > Update Center**.



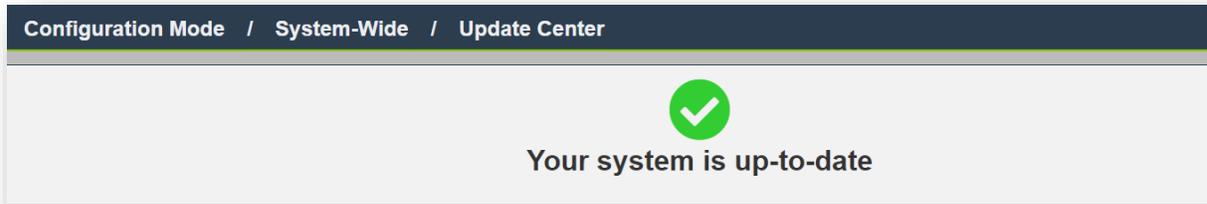
4. Click on the **Update Now** button to start the update process.



5. The **LLumin Agent** downloads the latest release and creates backups of all relevant files and database tables. This step typically takes 5 to 10 minutes.

6. Once backups are complete, the application becomes temporarily unavailable while the update is applied. This downtime typically lasts 3 to 5 minutes. The full update process usually completes within 10 to 15 minutes, depending on download speed.

7. After the update completes, reload the page.
8. A notification banner appears confirming the system was successfully updated.
9. If your system is up to date, you'll see the screen below.



If you experience any issues or have questions during the update, please contact our support team at support@lumin.zendesk.com.